nickrapagna.com

**PROFESSIONAL EXPERIENCE** 

# SFMC EMAIL DEVELOPER (contract)

### MarTech

October '23 - Present

- Working with various clients such as, Doctors without Borders and UNICEF to increase fundraising and engagement with their audience through email marketing and SMS
- My main responsibilities include building one-off and ongoing campaigns in SFMC as well as reporting on the performance of those campaigns to make suggestions on improvement

## EMAIL DEVELOPER

### The New York Times

September '22 – September '23

- Worked with The New York Times marketing team to develop, test and deploy emails that promote subscriptions and increase engagement
- Building complex journey flows and ongoing trigger campaigns
- Setting up dynamic content within the CRM
- Running A/B tests and monitoring campaign reporting
- Working with our campaign team to build and segment audiences
- Improve efficiencies with daily email development

# SENIOR EMAIL DESIGNER

### Oliver

November '21 - September '22

- Assisted the team at Barclays to create and improve email designs for partners associated with Barclays' credit cards. Some of those partners included, Jetblue, AARP, Hawaiian Airlines, Frontier Airlines, GAP, Wyndham Hotels & Resorts and many more
- In addition to email design I helped create ads for social media advertising and occasionally assisted with direct mail pieces

## WEB DESIGNER

### AMResorts

August '17 - November '21

- Managed and assisted in a wide variety of creative projects designed to market AMResorts' 7 unique vacation brands and over 60 luxury resorts throughout the world
- Designed and coded email templates in several platforms including Litmus and Hubspot
- Created landing pages and digital advertisements for events such as trade shows and promotional campaigns

### SKILLS

Salesforce MC	Litmus	HTML/CSS	Adobe XD
Hubspot	After Effects	AEM	Responsys
Photoshop	Sketch	Wordpress	Nifty Images
Illustrator	Stensul	Figma	InDesign